

## PATENT COOPERATION TREATY

## PCT

## INTERNATIONAL SEARCH REPORT

(PCT Article 18 and Rules 43 and 44)

Applicant's or agent's file reference 2043.022WO1	<b>FOR FURTHER ACTION</b> <small>see Form PCT/ISA/220 as well as, where applicable, item 5 below.</small>	
International application No. PCT/US04/38096	International filing date (day/month/year) 15 November 2004 (15.11.2004)	(Earliest) Priority Date (day/month/year) 20 November 2003 (20.11.2003)
Applicant EBAY, INC.		

This international search report has been prepared by this International Searching Authority and is transmitted to the applicant according to Article 18. A copy is being transmitted to the International Bureau.

This international search report consists of a total of 14 sheets.



It is also accompanied by a copy of each prior art document cited in this report.

1. Basis of the Report

a. With regard to the language, the international search was carried out on the basis of the international application in the language in which it was filed, unless otherwise indicated under this item.



The international search was carried out on the basis of a translation of the international application furnished to this Authority (Rule 23.1(b)).

b.  With regard to any nucleotide and/or amino acid sequence disclosed in the international application, see Box No. I.

2.  Certain claims were found unsearchable (See Box No. II)

3.  Unity of invention is lacking (See Box No. III)

4. With regard to the title,



the text is approved as submitted by the applicant.



the text has been established by this Authority to read as follows:

5. With regard to the abstract,



the text is approved as submitted by the applicant.



the text has been established, according to Rule 38.2(b), by this Authority as it appears in Box No. IV. The applicant may, within one month from the date of mailing of this international search report, submit comments to this Authority.

6. With regard to the drawings,

a. the figure of the drawings to be published with the abstract is Figure No. 7



as suggested by the applicant.



as selected by this Authority, because the applicant failed to suggest a figure.



as selected by this Authority, because this figure better characterizes the invention.



b. none of the figures is to be published with the abstract.

**INTERNATIONAL SEARCH REPORT**

International application No.

PCT/US04/38096

**Box IV TEXT OF THE ABSTRACT (Continuation of Item 5 of the first sheet)****NEW ABSTRACT**

A method and apparatus for canceling feedback in a network-based transaction facility are described. In one embodiment, the method includes receiving a request to cancel feedback pertaining to a transaction in a network-based transaction facility from a first party to the transaction (702), determining whether feedback request satisfied the cancellation criteria (704), inform the second party to the transaction about the request (706), receive response to the request from the second party (708) where the response from the second party satisfies the cancellation criteria (710), present to the second party details about the transaction and feedback (714) and receive confirmation from the second party to cancel the feedback (716), and cancel the feedback (720).

## INTERNATIONAL SEARCH REPORT

International application No.

PCT/US04/38096

## A. CLASSIFICATION OF SUBJECT MATTER

IPC(7) : G06F 17/60  
 US CL : 705/10

According to International Patent Classification (IPC) or to both national classification and IPC

## B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)  
 U.S. : 705/10

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)  
 Please See Continuation Sheet

## C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	eBay, eBay Feedback Removal Policy, 19 June 2000 [online - Internet Archive WaybackMachine - retrieved on 14 February 2005 - URL: <a href="http://pages.ebay.com/help/community/fbremove.html">http://pages.ebay.com/help/community/fbremove.html</a> ], entire document	1,10
Y	SquareTrade, How SquareTrade's Dispute Resolution Can Help Resolve Feedback Disputes, 12 MArch 2001, 18 June 2001, and 08 August 2002 [online - Internet Archive WaybackMachine - retrieved on 14 February 2005 - URL: <a href="http://www.squaretrade.com/eb/ebay_nf_020801.html">http://www.squaretrade.com/eb/ebay_nf_020801.html</a> ] entire document	2-7, 9, 11-17, 19, 23, 24
A	US 2002/0078152 A1 (Boone) 20 June 2002 (20.06.2002), Fig. 5, 6a, PArA 0048-0067	1-24
A	WO 01/65338 A2 (Levy et al.) 7 September 2001 (07.09.2001) Fig. 4, 5, 13, page 7-15	1-24
A	US 6,810,408 (Bates et al.) 26 October 2004 (26.10.2004), col. 1, lines 11-24	1-24

<input type="checkbox"/>	Further documents are listed in the continuation of Box C.	<input type="checkbox"/>	See patent family annex.
*	Special categories of cited documents:	"T"	later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention
"A"	document defining the general state of the art which is not considered to be of particular relevance	"X"	document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone
"E"	earlier application or patent published on or after the international filing date	"Y"	document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art
"L"	document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified)	"&"	document member of the same patent family
"O"	document referring to an oral disclosure, use, exhibition or other means		
"P"	document published prior to the international filing date but later than the priority date claimed		

Date of the actual completion of the international search  11 February 2005 (11.02.2005)	Date of mailing of the international search report  16 MAR 2005
Name and mailing address of the ISA/US  Mail Stop PCT, Attn: ISA/US Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450 Facsimile No. (703) 305-3230	Authorized officer  Tariq R. Hafiz <i>V. Hafiz</i> Telephone No. (703) 308-1113

**INTERNATIONAL SEARCH REPORT**

International application No.

PCT/US04/38096

**Continuation of B. FIELDS SEARCHED Item 3:**

PROQUEST, ebay, feedback retraction, or withdrawal and comments, auction site or website and feedback retraction or withdrawal and comments and transaction or email

EAST retract or rescind or cancel or withdrawal near comment or statement or feedback or input or complaint or network or site or website and email; ebay; internet auction and transaction near feedback or comment

GOOGLE: auction sites and feedback withdrawal

EBSCO: auction sites and feedback

DIALOG: Auction sites and feedback and withdraw and inventors